

Media Statement Gas Range Cookers – 02.11.2022

URGENT SAFETY WARNING UPDATE: Stoves, Belling and New World confirm safety risk on certain cookers and ask customers to book modification immediately

Belling, Stoves and New World have confirmed a number of their gas range cookers are unsafe and pose a carbon monoxide poisoning risk to consumers.

All owners of the affected models need to urgently contact Stoves, Belling and New World to book a modification by contacting 0800 110 5728 or email consumersupport@glendimplex.com in order to confirm if their cooker is affected and book a visit so the simple fix can be implemented.

Consumers are warned that these products can poses a serious risk of carbon monoxide poisoning, until a critical modification has been made.

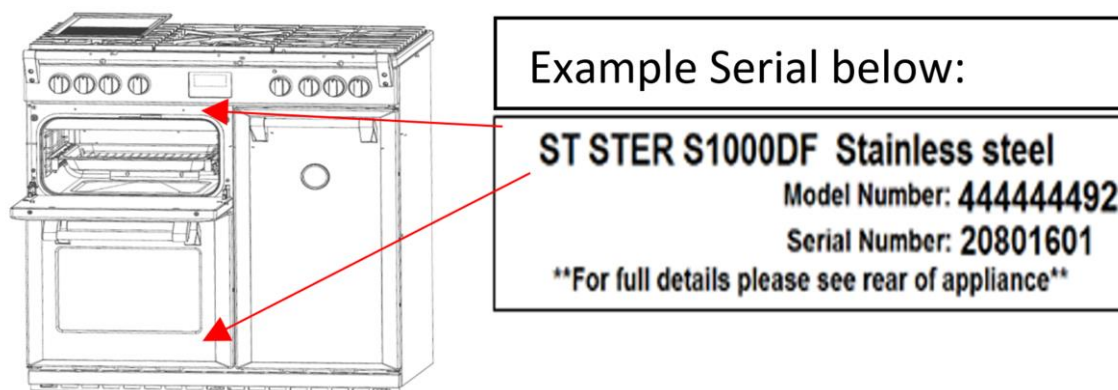
Until the fix has been actioned, customers can continue to use grill on their gas range cookers only as per the instruction manual, but and must ensure that the grill door is left fully open while the gas grill is in operation.

The modification, which follows discussions with the Office for Product Safety and Standards, will ensure that there will be no unsafe build-up of carbon monoxide. A number of Belling, Stoves and New World gas range cookers have been found to have a seal fault on the grill element, which can lead to dangerous levels of carbon monoxide being produced, which can lead to injury and death.

A Stoves, Belling and New World spokesperson said: “Given the risk of carbon monoxide, we are contacting consumers to arrange booking modifications to affected models as soon as possible. Until this modification has been made, all customers must use the gas grill with the door open, as detailed in the instruction manual.

For those consumers that no longer own the cooker are being urged to contact with forwarding details.

Consumers will need their model number, starting with 4444, and the serial number when contacting the company. This can be found by opening the main oven door. It is located on a badge on the frame below the oven cavity.



“We have stringent health and safety measures in place, and all our cookers are tested to industry standards and by the relevant industry bodies before they are made available to buy.

“We will continue to raise awareness of the risk of carbon monoxide poisoning and to encourage the highest standards of testing industry-wide.”

The full list of affected models can be found below, consumers with one of these gas range cookers in their home should get in touch as soon as possible to organise this being fixed. Those who may have previously owned an affected model are also being asked to get in contact so that the business can trace affected items.

ENDS

Stoves Gas Range Cookers

100cm

444440792 ST STERLING R1000GT Blk

444440793 ST STERLING R1000GT Sta

444440798 ST STERLING R1100GT Blk

444440799 ST STERLING R1100GT Sta

90cm

444410272 ST RICH DX S900G CB Wbe

444410273 ST RICH DX S900G CB Hja

444410274 ST RICH DX S900G CB lbr

444410275 ST RICH DX S900G CB Dab

444410276 ST RICH DX S900G CB Mga

444410277 ST RICH DX S900G CB SH Grn

444410278 ST RICH DX S900G CB Ant

444410761 ST PREC DX S900G BK

444410762 ST PREC DX S900G SS

444410797 ST RICH S900G BK

444410798 ST RICH S900G CC

444410799 ST RICH S900G Ant
444410806 ST STER S900G BK
444410807 ST STER S900G SS
444410923 ST RICH DX S900G CB Agr
444410924 ST RICH DX S900G CB lwh
444410925 ST RICH DX S900G CB Pmu
444410926 ST RICH DX S900G CB Cbl
444410927 ST RICH DX S900G CB Mmi
444410928 ST RICH DX S900G CB Cre
444410929 ST RICH DX S900G CB Mbl
444410930 ST RICH DX S900G CB Tbl
444410931 ST RICH DX S900G CB Kte
444411272 ST RICH DX S900G CB Bgr
444443481 ST RICH 900GT Blk
444443482 ST RICH 900GT Cha
444444903 ST RICH DX S900G BK
444444904 ST RICH DX S900G CC
444444935 ST STER DX S900G BK
444444936 ST STER DX S900G SS

Belling gas range cookers

110cm

444440400 BEL CLASSIC 110GT Blk
444440401 BEL CLASSIC 110GT Sil
444440402 BEL CLASSIC 110GT Crm
444441444 BEL CLASSIC 110GT CB Ssk
444441445 BEL CLASSIC 110GT CB Wbe

444441446 BEL CLASSIC 110GT CB Hja
444441447 BEL CLASSIC 110GT CB lbr
444441448 BEL CLASSIC 110GT CB Dab
444441449 BEL CLASSIC 110GT CB Dda
444441450 BEL CLASSIC 110GT CB Mga
444441452 BEL CLASSIC 110GT CB Fbu
444441453 BEL CLASSIC 110GT CB Fbl
444441454 BEL CLASSIC 110GT CB Pbl
444444099 BEL COOKCENTRE 110G PROF Sta
444444100 BEL COOKCENTRE 110G Sta
444444101 BEL COOKCENTRE 110G Blk
444444151 BEL FARMHOUSE 110G Blk
444444152 BEL FARMHOUSE 110G Sil
444444153 BEL FARMHOUSE 110G Crm
444444297 BEL FARMHOUSE 110G CB Sh Grn
444444298 BEL FARMHOUSE 110G CB lbr
444444299 BEL FARMHOUSE 110G CB Dab
444444300 BEL FARMHOUSE 110G CB Wbe
444444303 BEL FARMHOUSE 110G CB Hja
444449019 BEL KEN 110G Crm

100cm

444440221 BEL C/RANGE 100GT Car
444440222 BEL C/RANGE 100GT Sil
444440392 BEL CLASSIC 100GT Blk
444440393 BEL CLASSIC 100GT Sil
444440923 BEL CLASSIC 100GT Crm

444441432 BEL CLASSIC 100GT CB Ssk
444441433 BEL CLASSIC 100GT CB Wbe
444441434 BEL CLASSIC 100GT CB Hja
444441435 BEL CLASSIC 100GT CB Ibr
444441436 BEL CLASSIC 100GT CB Dab
444441438 BEL CLASSIC 100GT CB Mga
444441440 BEL CLASSIC 100GT CB Fbu
444441442 BEL CLASSIC 100GT CB Pbl
444444087 BEL COOKCENTRE 100G PROF Sta
444444088 BEL COOKCENTRE 100G Sta
444444089 BEL COOKCENTRE 100G Blk
444444117 BEL SANDRINGHAM 100G Blk
444444118 BEL SANDRINGHAM 100G Sil
444444119 BEL SANDRINGHAM 100G Crm
444444120 BEL SANDRINGHAM 100G LPG Sil
444444139 BEL FARMHOUSE 100G Blk
444444140 BEL FARMHOUSE 100G Sil
444444141 BEL FARMHOUSE 100G Crm
444444269 BEL FARMHOUSE 100G CB Sh Grn
444444270 BEL FARMHOUSE 100G CB Ibr
444444271 BEL FARMHOUSE 100G CB Dab
444444273 BEL FARMHOUSE 100G CB Mga
444444275 BEL FARMHOUSE 100G CB Hja
444449442 BEL C/CLASSIC 100G Ant
444449443 BEL C/CLASSIC 100G Sil
444442980 BEL C/RANGE 100GT Blk

444442981 BEL C/RANGE 100GT Crm
444442982 BEL C/RANGE 100GT Jal
444444059 BEL KENSINGTON 100G Blk
444444060 BEL KENSINGTON 100G Red
444444061 BEL KENSINGTON 100G Crm
444449017 BEL KEN 100G Crm

90cm
444443466 BEL C/RANGE 90GT Blk
444443467 BEL C/RANGE 90GT Crm
444443468 BEL C/RANGE 90GT Jal
444443485 BEL CLASSIC 90GT Blk
444443486 BEL CLASSIC 90GT Crm
444443487 BEL CLASSIC 90GT Sil
444444047 BEL KENSINGTON 90G Blk
444444048 BEL KENSINGTON 90G Red
444444049 BEL KENSINGTON 90G Crm
444444067 BEL GOURMET 90G PROF Sta
444444075 BEL COOKCENTRE 90G PROF Sta
444444076 BEL COOKCENTRE 90G Sta
444444077 BEL COOKCENTRE 90G Blk
444444127 BEL FARMHOUSE 90G Blk
444444128 BEL FARMHOUSE 90G Sil
444444129 BEL FARMHOUSE 90G Crm
444444241 BEL FARMHOUSE 90G CB Sh Grn
444444242 BEL FARMHOUSE 90G CB lbr
444444243 BEL FARMHOUSE 90G CB Dab

444444244 BEL FARMHOUSE 90G CB Wbe

444444245 BEL FARMHOUSE 90G CB Mga

444444246 BEL FARMHOUSE 90G CB Fbu

444444247 BEL FARMHOUSE 90G CB Hja

New World gas range cookers

444440218 NW 100GT Car

444440462 NW 100GT Sil

444444200 NW 100G Car

444444201 NW 100G Sil